

TERMS AND CONDITIONS

The present Terms and Conditions are an Agreement between a Website visitor or a Client and Compensair Ltd. ("Compensair") as operator of the Website www.reg-help.com (individually the "Party" and collectively the "Parties" to this Agreement). The Agreement regulates the terms under which Compensair offers the information, software and Services on its Website. The Services of Compensair are only offered in the case when the Client has accepted the present Terms and Conditions.

1. Definitions

1.1. **"Terms and Conditions"** – present Terms and Conditions, available on the Website www.reg-help.com

1.2. **"Compensair"** – Compensair Ltd, private company limited by shares, incorporated in the UK under registered address 160 Kemp House, City Road, London EC1V 2NX (Company Number 10018306)

1.3. **"Website"** – www.reg-help.com.

1.4. **"Website visitor"** – someone who views/goes to the Website.

1.5. **"Client"** – individual who enters into Agreement with Compensair.

1.6. **"Agreement"** – a contract between the Client and Compensair, that is reached after the acceptance of these Terms and Conditions by the Client.

1.7. **"Services"** – trademark registration in UK, US, EU, SG; verification of the registration of the trademark.

1.8. **"Verification"** or **"Verification Service"** – the assessment of a user's mark's suitability for registration as a trademark in the Trademark Register (Registration), which includes searching for identical marks in the relevant databases, and checking the grounds for refusal to register a mark in the trademark register.

1.9. **"Registration"** or **"Registration Service"** – performing all the actions necessary to register the User's trademark in the Trademark Register, with the exception of actions in litigation, i.e., actions in the submission of objections or comments.

We are not a law firm or a substitute for an attorney or law firm. We cannot provide any kind of advice, explanation, opinion, or recommendation about possible legal rights, remedies, defenses, options, selections of form or strategies.

1.10. **"Application"** – a form filled out by Compensair, which contains Personal Data of the Client and is sent to the Trademark office.

1.11. **"Trademark office"** – National/regional office that is responsible for the trademark registration in the country.

1.12. **"Service Fee"** – agreed amount of remuneration of Compensair for provided Services.

1.13. **"Personal data"** – any information relating to Website visitors and Clients that Compensair may collect, in accordance with Privacy Policy.

1.14. **"Data subject"** – any person whose personal data is being collected, held or processed. Payment Policy, Privacy Policy, Cookie Policy are integral part of the Terms and Conditions.

2. General Terms

2.1. By acceptance of Terms and Conditions, the Client agrees with all provisions in the Terms and Conditions as well as with provisions in the Privacy Policy, Cookie Policy and Payment Policy, that can be accessed at the Website.

2.2. By entering into the Agreement with Compensair, the Client declares that he is entitled to enter into this Agreement on his behalf or on behalf of the third party indicated by him and has legal capacity to do so. In case of warrant's breach by the Client, Compensair has a right to terminate the Agreement unilaterally with the Client notification.

2.3. The Client accepts the Terms and Conditions by leaving a request for the Services on the Website.

2.4. Once the Client applied for the Services, he will be asked to pay Service fee in the amount of 199 EUR and to fill out a form. Compensair will analyze the form, and then the Client will receive an invoice for paying the State fee. State fee varies on the country where registration takes place.

2.5. Compensair provides professional document filing services.

2.6. Compensair updates the Client on the main stages of registrational process.

3. Remuneration terms

3.1. Compensair collects a Service Fee regardless of the achieved result.

3.2. Compensair notifies that the trademark office may refuse to register the mark in question by a valid decision before its publication in the official document. In this case, the Client cannot receive a refund. Refunds do not apply in cases where third party comments or objections have been filed against the trademark to be registered.

3.3. Compensair strives to offer excellent customer Services and provide professional legal document filing services. If the application for registration a trademark was transmitted to the trademark office there may be no cancellations or refunds after this time.

3.4. If Compensair has filed the application and a serial number has been assigned to it from the trademark office no refunds, cancellations, exchanges or service credits may be given after this time.

4. Processing of Client`s Personal Data

4.1. The obtainment, processing and storage of personal data of the Clients by Compensair is covered by the existing data protection legislation of Singapore and General Data Protection Regulation 2016/679.

4.2. Compensair obtains, processes and stores the personal data of the Client in accordance with Privacy Policy, Cookie Policy and Payment Policy.

5. Final provisions

5.1. Compensair is authorized to alter Terms & Conditions and set forth additional conditions at any time and without notice, except for changes that have a negative impact on the Client.

5.2. Compensair specifies processing times of the application and complaint by default. The time limits for considering a claim by the airline, as well as by non-judicial and judicial authorities, are relative and do not depend on Compensair.

5.3. The laws of **UK** apply to the Terms & Conditions, the Agreement and/or any other document concluded in relation to the Terms & Conditions and the Agreement, except if otherwise agreed in the specific document which is satisfactory to Compensair.

5.4. Any dispute, controversy or claim, arising out of or relating to the Terms & Conditions, its breach, termination or validity shall be finally settled in the respective court of Singapore subject to the rules of jurisdiction.

5.5. If any provision of Terms & Conditions is held to be illegal, invalid or unenforceable by a court or arbitral tribunal, the other provisions of Terms & Conditions will remain in full force and effect. 6.6. In case of discrepancies of the English version of Terms & Conditions and any other language, the English text shall prevail.

Updated on 04 March 2021